



FIRST 5 EL DORADO CHILDREN AND FAMILIES COMMISSION

MEMO

TO: Commissioners
FROM: Alice Alk, Program Coordinator/Evaluator
DATE: March 20, 2023

RECOMMENDATION: Commissioners will receive a presentation on the Mid Year Evaluation Brief.

BACKGROUND: First 5 El Dorado is required by ordinance (8.65.080) to evaluate Commission funded programs as part of the strategic planning process. The evaluation of the strategic plan must include measurable outcomes “of its funded programs through the use of applicable, reliable indicators.” At the October 2022 meeting, Commissioners approved to extend the FY 21-23 Strategic Plan for two years, FY 21-25. The amended plan continues the systems-level changes reflected in the four evaluation objectives:

1. Systems are person-centered, coordinated, responsive to community needs, and aligned.
2. Services are adjusted based on information from service recipients and Community Advisories that allows for continuous quality improvement (CQI) efforts.
3. Systems are organized to provide navigation services including outreach, intake, screening, referral, and disposition with high levels of satisfaction for recipients.
4. Systems are sustainable.

DISCUSSION: The purpose of this memo is to update progress on implementation of Hubs 2.0 as reported in the FY 22-23 Midyear Evaluation Brief (Attached). Recommendations from this report include:

- 1. Review and revise as needed the implementation activities anticipated to be completed in the period covered by the FY21-23 Amended Strategic Plan.** First 5 El Dorado reviewed the priority actions necessary for Hubs 2.0 implementation, determined they could not be fully realized by the end of FY 2022-23, and elected to extend the Strategic Plan and Hubs 2.0 implementation through June 30, 2025. It is recommended that the priority actions table included in the Strategic Plan be reviewed annually and updated as needed to align with changing conditions, both external and internal to the system.
- 2. Review current data management systems and participant feedback mechanisms to identify areas for improvement and better alignment with indicators of interest.** First 5 El Dorado staff updated both the registration tracker and participant survey to improve functionality at the start of FY 2022-23. These changes increased the type and strength of data available (e.g., the revised tracker allows the types of navigation services provided to be more easily tracked and analyzed).

